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Haven High Academy Parent Code of Conduct

Our Vision

At Haven High Academy, we strive to foster a supportive and collaborative learning environment. We acknowledge the critical role parents and carers play in their children's educational journey and value the strong partnership between home and school. This Code of Conduct outlines our expectations for all parents, carers, and visitors to ensure we maintain a positive, respectful, and safe community for everyone involved.

Core Principles

We kindly request all parents, carers, and visitors to:

1. Uphold and promote our school's ethos and values.
2. Acknowledge the importance of collaboration between parents and school staff in children's education.
3. Lead by example through their conduct and communication.
4. Utilise designated channels for school-related communication.
5. Actively participate in their child's learning and personal development.
6. Contribute to creating a secure and welcoming school atmosphere.

Expected Behaviours

To cultivate a constructive school community, we expect parents, carers, and visitors to:

- Interact respectfully with all members of the school community.
- Address any concerns directly with the school through appropriate channels.
- Adhere to and reinforce school policies and guidelines.
- Encourage their child to follow school rules and meet behavioural expectations.
- Work in partnership with school staff to support their child's education.
- Maintain the privacy and confidentiality of other families and staff members.
- Address their own child's misbehaviour, particularly in public settings, to prevent potential conflicts or hazardous situations.

Unacceptable Behaviours

The following actions are deemed inappropriate and may result in consequences:

- Engaging in disruptive conduct within school grounds
- Employing abusive, offensive, or vulgar language
- Exhibiting threatening or hostile behaviour towards any school community member
- Causing harm to or destroying school property
- Transmitting hostile messages through any medium (e.g., email, text, voicemail, social media)
- Consuming tobacco, alcohol, or illicit substances on school premises
- Bringing pets onto school grounds (excluding authorised assistance animals)
- Confronting or reprimanding other students.

Communication and Social Media Guidelines

We encourage open and respectful communication while recognising the impact of social media:

1. Utilise official school communication channels for all school-related matters.
2. Arrange appointments to discuss concerns with relevant staff members.
3. Follow the school's established procedures for addressing issues.
4. Exercise responsibility and constructiveness when using social media in relation to school matters.

Social Media Policy

While we recognise social media's potential for positive communication, we must address its misuse:

- Please refrain from posting defamatory, offensive, or derogatory content about the school, its staff, or any member of the school community on social media platforms.
- Avoid using social media to instigate campaigns or air grievances against the school, staff, or other parents/students, as this does not serve the best interests of our children or the broader school community.
- Direct any concerns through appropriate channels, not via social media.
- In cases of inappropriate social media use:
 1. Parents/carers will be required to promptly remove any offending content.
 2. The school may report the content to the relevant social media platform, as all sites have clear policies against misuse.
 3. The school reserves the right to take further action, which may include limiting communication channels or access to school premises.
 4. In severe cases, the school may consider legal recourse to address the misuse.